Overview of On-Call Stipends:

UofT residents (PGY) and members of the Professional Association of Residents of Ontario (PARO) receive extra compensation from the Ministry of Health for completing call on evenings, overnights, and weekends.

- Residents input their scheduled On-Call dates in the On-Call Stipend module located in POWER
- All SAVED calls are automatically forwarded to payment on the 7th of the following month pending review by Medical Education Administrators and PGME
- Stipends are paid once a month on the 2nd payroll of each month, one month after the call
- Residents are permitted to include up to two month’s call in calendars, including backup calls
- For rules, deadlines, call categories, use the FAQ link on your Data Entry screen or see helpful links further below

**Helpful links:**

- Instructions with Screenshots
- Call Stipends FAQs
- Quick Access Interpretation Chart

**Contact:** callstipends@utoronto.ca for more information
Residents are responsible for inputting completed call dates in their Data Entry modules within monthly deadlines. The previous month’s calls, if missed, can be entered in the following month’s calendar. Reimbursement for anything earlier than the previous month, however, is not eligible as per the PARO-CAHO Agreement.

Residents can claim up to the maximums as determined by the Collective Agreement. Payment for calls beyond the permitted maximums is not guaranteed; for 28-day blocks: 7 In Hospital Calls, or 9 Home Calls, or 10 Qualifying Shifts (ER Shift work). Maximums for monthly blocks are slightly higher, for example, 11 Home Calls per 31-day months. Explanations are required for exceeded call and converted calls via a comments box.

**Six categories of call are defined below including 2 separate weekend categories:**

1. **In-Hospital Call Stipend**: A resident is scheduled to begin the In-Hospital call sometime after a regular rotation and the call extends beyond 11 pm on a weekday or weekend.

2. **Home Call/Shortened Call Stipend**:
   
   i) A resident is scheduled to do Home Call
   ii) Shortened Call - a resident is scheduled for In Hospital Call but is relieved of duties at or before 11 pm. A resident must have been on rotation before the call to qualify
   iii) Back-up call or buddy call
   iv) A resident who is not on call but who is required to round on Sat/Sun and attends in hospital

3. **Converted Call Stipend**: A resident is scheduled on Home Call (at home) but attends in hospital more than 4 hours during the call period AND at least 1 hour between midnight and 6:00 am.

4. **Qualifying Shift Stipend**: Qualifying shifts pertain only to those rotations that involve In-Hospital shift work (e.g. emergency department) where 1 full hour is worked between midnight and 6:00 am.

5. **Weekend In-Hospital/Converted Call**: Same as #1 or #3 above on a Friday evening to Sunday night.

6. **Weekend Home/Other**: Same as #2 or #4 above on a Friday evening to Sunday night. Qualifying shifts include 1 hour beyond midnight.

**Compensation:**

Call Statement modules, directly below Data Entry, record each month’s call and amounts paid. Select any month of any year to display full details.

In-Hospital + Converted Calls: **$132.67**; Weekends In-Hospital + Converted Calls: **$145.95**.
Home/Shortened Hospital/Back-Up Calls + Qualifying Shifts: **$66.34**; Weekends: **$72.97** for same + Rounding