



# Psychiatry UNIVERSITY OF TORONTO

## LET'S SCORE 'TEN OUT OF TEN' ON SAFETY

Dear Site Director Colleagues,

I would like to draw to your attention this safety review document (created by former Chair of the Resident Safety Sub-Committee, Dr. Lesley Wiesenfeld) as you prepare to welcome new residents to your site for their rotations. The intention of this document is to highlight key themes to build a strong safety culture in our Program. Please ensure this document is incorporated in site and rotation orientations with supervisors so that every resident at your site can answer the following **10 questions**.

**Best wishes,  
Shaheen Darani, Chair- Resident Safety Sub-Committee**

- 1) HOW WOULD YOU CALL FOR HELP URGENTLY?
- 2) WHO PARTICIPATES IN CODE WHITES AT THIS HOSPITAL/TRAINING SETTING?
- 3) WHAT SHOULD YOUR ROLE BE IF YOU ARE THE CLINICIAN CALLING THE CODE WHITE?
- 4) WHAT SHOULD YOU DO IF YOU HEAR A CODE WHITE CALLED OVER-HEAD?
- 5) WHAT SHOULD YOU DO IF YOU HAVE CONCERNS ABOUT SEEING AN UPCOMING OUT-PATIENT ALONE IN YOUR OFFICE?
- 6) HOW SHOULD YOUR OFFICE BE SET UP TO MAXIMIZE PERSONAL SAFETY?
- 7) WHAT TECHNOLOGY IS BEING USED TO ENHANCE SAFETY IN THIS TRAINING SETTING AND HOW SHOULD YOU TEST IT TO MAKE SURE IT IS WORKING AND GENERATES A RESPONSE?
- 8) WHAT ARE THE ROTATION-SPECIFIC SAFETY ISSUES TO BE MINDFUL OF ON THIS PARTICULAR ROTATION? (E.G. working in the community, working on medical wards etc.)
- 9) HOW CAN YOU ACCESS URGENT SUPERVISION REGARDING A CLINICAL SAFETY CONCERN FOR YOUR PATIENTS?
- 10) WHAT HELP SHOULD YOU ACCESS IF YOU HAVE BEEN INVOLVED IN A SAFETY INCIDENT (THREAT OR INJURY) DURING THE WORKING DAY and On-CALL?